

Cookie Policy on the Website of the Central Bank of Bosnia and Herzegovina

The Central Bank of Bosnia and Herzegovina (CBBH), with its headquarters at 25 Maršala Tita Street, 71000 Sarajevo, as the controller of personal data processing, uses cookies on the official website www.cbbh.ba. This policy provides clear and comprehensive information on the purpose of storing information on your **terminal equipment** (*computer or mobile device*).

1. What are cookies?

A cookie is a small text file stored on your computer or mobile device when you visit a website. They allow the site to remember your actions and settings (such as language or font size) over a longer period of time. Cookies are a legitimate tool for verifying the user's identity (in terms of the technical identification of your session) and analysing the effectiveness of the site's design.

2. Categories of cookies used and table survey

In accordance with the principle of transparency, a detailed overview of the cookies we use is provided below:

A. The necessary cookies

These cookies are necessary for the website functioning and cannot be switched off. Their use **does not require prior consent**, as they are used exclusively to provide the service you have explicitly requested.

Name of the cookie	Type / Source	Purpose	Duration
ASP.NET_SessionId	Home page	Necessary for the functioning of the user's session on the page.	Session duration
__RequestVerificationToken	Home page	A security cookie that prevents request forgery (CSRF) to confirm that requests	Session duration

arriving on the server are indeed yours
and not the result of a third-party attack.

cookiesAccepted	Home page	It remembers your choice (consent or rejection) on the use of cookies.	1 to 30 days
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B. Performance cookies (visit tracking)

These cookies help us measure visits and improve site performance. They help us find out which pages are the most popular and which are the least popular and to see how visitors move around the page. The data are collected **anonymously**.

Name of the cookie	Type/Source	Purpose	Duration
_ga	Third party (Google)	Enables counting of visits and analysis of visitors' movement around the page.	400 days
_gid	Third party (Google)	It is used for anonymised differentiation of the user's navigation through the site and subpages for the purpose of statistical processing.	1 day

C. Functional cookies

These cookies enable more advanced functions and personalisation of the basic interface.

Name of the cookie	Type/ Source	Purpose	Duration
lang	Home page	Saves the selected displayed language. If rejected, the page is in English.	30 days
pollCookieAccepted	Home page	It is used to display the user satisfaction survey on the page. If rejected, the survey will not be displayed.	1 to 30 days

3. Third-party cookies

Some of our pages include contents from **Meta, YouTube and LinkedIn**. The CBBH, as the controller, cannot influence the data processing carried out by these third parties through their cookies. You can find out more about their policies on their official websites.

4. How can you control cookies?

You have the right to **reject the storage of cookies** on your terminal equipment. You can do this:

1. Through **a pop-up window** on our site on your first visit.
2. Through **the settings of your internet browser** (e.g. Chrome, Firefox, Safari), where you can delete or block all the cookies.

5. Contact and additional information

For any questions regarding the protection of your personal data and privacy, you can contact our Data Protection Officer by e-mail: **zastita.licnih.podataka@cbbh.ba**.

CBBH reserves the right to change these rules, of which you will be informed in a timely manner via the website www.cbbh.ba.